

Community Support & Document Management Pilot powered by Sharepoint

The Community Share Team
April, 2004

How do teams collaborate and share today?



SEPO Systems Engineering Process Office

QuickFind ==> Emp Name [Contains]

Upload files TO this Directory

CG Documents

MATLAB Cluster Group

Security Safety Freedom Homeland Security Community Portal

Today's eNews related to Homeland Security

DHS Picks Biosensor Developers

GAO: Summary of Challenges Facing Ocean Going Cargo Containers

CI2 Center for Innovative Computing and Informatics

CASA Home

MII Phonebook

W900 DIVISION

Direct Links to Tech Teams

Review Sign-out Boards for: W800 | W801 | W802 | W803 | W804 | W805 | W806 | All

Find a 'SIGN-OUT' Name that contains

MII Phonebook: Name contains

Search: CASA-Net Only for

Collaborate

SiteMap Resources

Welcome to the Collaborative...

Created in the unclassified information across academia. We look forward to your recommendations.

This site has been at the top, will take you to...

All rights Reserved

03/03 Graphical

01/03 Defense C

12/02 Additions

07/02 New cate

06/02 Conferen

05/02 Addition

01/02 Addition

CIIS Center for Integrated Intelligence Systems

FastJump: CIIS

CIIS Research Strategy

MITRE Information Technology Advisor

Analysis Tool Shed

Intel Gazette News

Intelligence Newsletter

CSAC Synthesis - CIIS Staff

Network-Centric Paper Series

G010 G020 G030 G050 G060 G070 G0

FORCenet Community

Welcome

to the FORCenet eCommunity site! This site features several key functions to help you more effectively share information and collaborate with other members of the FORCenet community:

READ, FIND OUT, and EXCHANGE ::

Current eCommunity News and Announcements: Review high priority news about the community.

About FORCenet: Find the latest FORCenet Strategy, Vision, Goals, ...

Critical Events: Keep track of FORCenet events, results, and attendees

Links: Quick jump to other critical FORCenet sites

Projects: Read FORCenet project summaries and store/retrieve via project share

FORCenet document library: Search, store, and retrieve critical FORCenet documents

COMMUNICATE AND COLLABORATE ::

FORCenet Directory: Find contact information on FORCenet people and organizations

DPE Dynamic Planning & Execution

PM-CE Steering Group Homeland Defense DoD FFRDC C3

Try out the DP&E Web site and give us your feedback

contains Find

G020 Security & Information Operations

Suggestions

Text Only

Site Map

WELCOME

Welcome to the G020 Security and Information Operations Page

Please click on an item from the main menu on the left to begin.

G020 VISION

To be a recognized premier national resource for solving challenging, technical, information security and information operations problems

For Questions About This Web Page Please Contact the G020 Webmaster

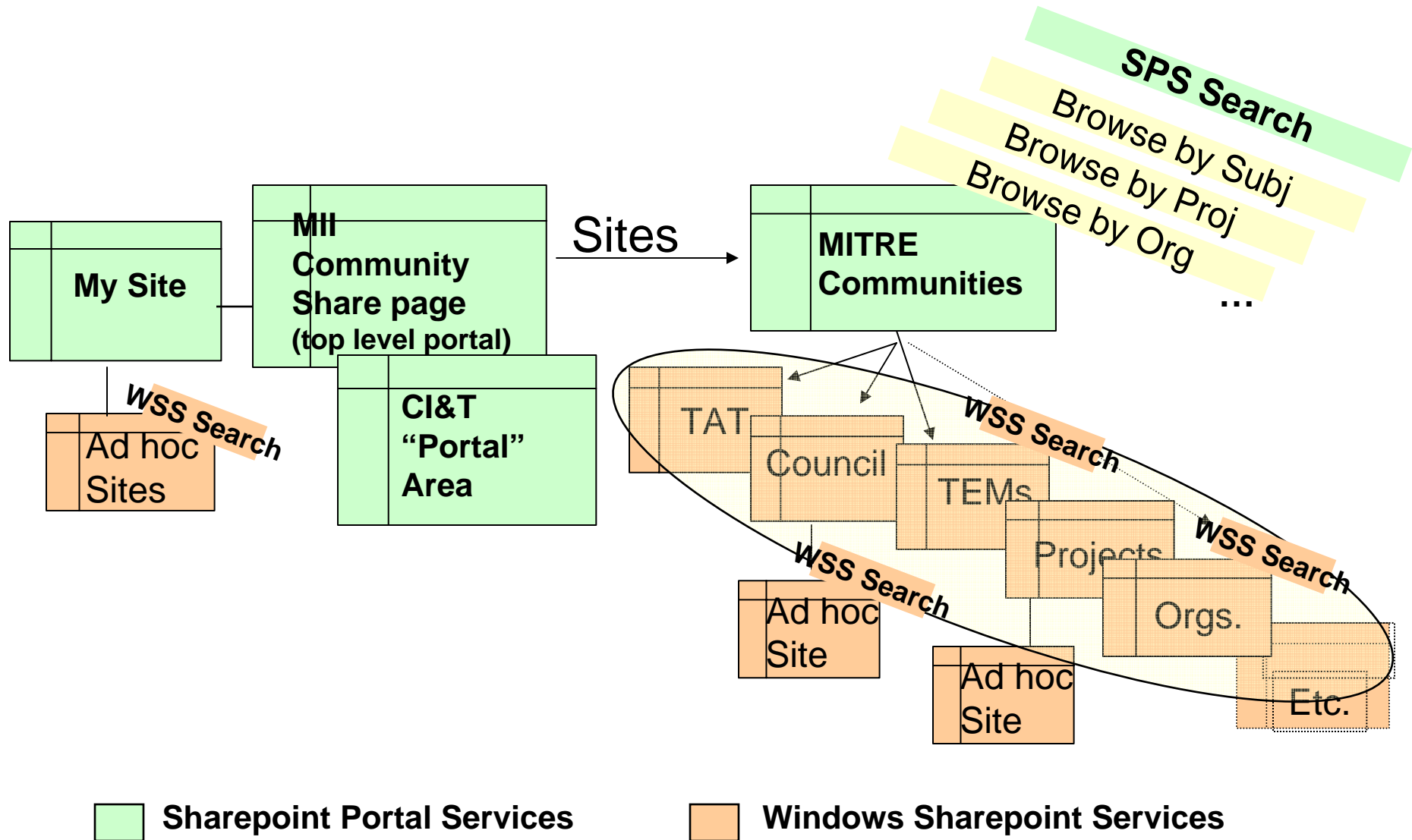
Evaluating Sharepoint v2.0 for Community Support & Document Management



- **Pilot a community support and document management product to evaluate how well it meets MITRE's requirements for team and community support**
 - Support team collaboration
 - Document management with check in/check out, versioning
 - Restricted access support
 - Discussions, surveys
 - Custom lists for tracking project assets, tasks, members, agendas, metrics, bugs, ...
- **Evaluate product and start formulating production CONOPS before major FY05 MEA investment roadmap decision**

Empowering Workgroups!

High-Level Community Share Pilot Architecture



Community Share Homepage Concept



Community Share Corporate Pilot Fast Jump: []

Community Share | Browse Community Sites | CI&T Center | My Site | Site Settings | Help

Community Share Pilot
Community Share

Community Share

- Browse Community Sites
- CI&T Center

Actions

- ▣ Add Listing
- ▣ Create Subarea
- ▣ Upload Document
- ▣ Change Settings
- ▣ Manage Users
- ▣ Manage Content
- ▣ Manage Portal Site
- ▣ Edit Page

Microsoft SharePoint Products and Technologies Help Resources
Help resources for Microsoft SharePoint Products and Technologies

Microsoft SharePoint Products and Technologies Web site
Microsoft SharePoint Products and Technologies home page

Events
There are currently no upcoming events. To add a new event, click "new event" below.

- ▣ Add new event

Document Library

Type	Name	Modified By
There are no items to show in this view of the "Document Library" document library. To create a new item, click "Add new document" below.		

- ▣ Add new document

Links for You

All portal users

- ▣ Microsoft SharePoint Products and Technologies Help Resources

- Pilot homepage with alternative HTML version for those without access to portal
- Follows the “look” of MyMII
- Allows users to search across all Community Team Sites
- User self-serve model for creating new sites OR email someone on our team for help in setting up new site
- Offers news about the pilot, helpful links to pilot users, info about new sites as they are created, a link to browse sites participating in the pilot, and a link to CI&T portal

Community Registration Model



- Community name
- Community type
- Description
- Organizational Affiliation
- Owner(s) name
- Project # and fiscal year
- Subject taxonomy terms
- Sponsor contract

Organization
MITRE-wide | CI&T | CIIS | CAFC2 | WC3 | CEM | CAASD | DoD | FFRDC

Community Type
Community of Practice | Project | Council | MTP TAT | Program/Initiative | Organizational

Sponsor Contract
Air Force | Air Force MOIE | Army | Army MOIE | C3I | CAASD - FAA | CAASD - non-FAA | CAASD - FAA-MOIE | CEM - IRS | CEM - non-IRS | CEM - IRS-IR&D | CIIS | Corporate | DoD

MTP Technology Area
Biotechnology | Collaboration & Visualization | Communications & Networks | Computing and Software | Decision Support | Electronics | Enterprise

Community Name	Community Type	Access	Owner	Secondary Owner	Organization	Created	Sponsor Contract
Beth's Test Site	Organizational	Open	BJ Fisher	Beth Pabich	CI&T	2/12/2004 9:41 AM	
CI&T Document Management Evaluation	Project	Open	Donna Cuomo	Beth Pabich	CI&T	2/5/2004 8:44 PM	Corporate
Ham - Testing Linking	Community of Practice	Open	Hamilton Pridgen	bguthrie		2/9/2004 3:56 PM	
Ham's Playground	Community of Practice	Restricted	Hamilton Pridgen	Jesse Ciancetta		2/9/2004 11:07 AM	
Mary Lynne's Test Site		Open	Mary Lynne Nelson		CI&T	2/20/2004 10:01 AM	
test3		Open				2/20/2004 10:45 AM	
test5	Project	Open	zxc	zxc		2/9/2004 3:30 PM	

Community Share Team Sites



The screenshot shows a SharePoint site titled "Community Support and Document Management Project Home". The site has a blue header with "MII Home", "Community Share", and "Corporate Pilot". A search bar is present in the top right. The main content area includes an "Announcements" section with a post titled "CDM version 0.5 rolled out on March 17" by Cuomo, Donna L. There is also a "Content Editor Web Part" and an "Events" section. A left-hand navigation pane lists various categories like "Documents", "Pictures", and "Lists".

Callouts from orange boxes point to specific features:

- Restrict access to some info:** Points to "CIP04_Planning (restricted)" in the Documents list.
- Task tracking:** Points to "MS Essential Support (restricted)" in the Lists section.
- Discussion & Surveys:** Points to "MS Essential Support (restricted)" in the Lists section.
- HTML editor:** Points to the "Content Editor Web Part" section.
- Resource links:** Points to the "Links" section on the right side of the page.

Custom Lists: We are using it for Community Share Participant Tracking



Home Documents and Lists Create Site Settings Help

CI&T Document Management Evaluation Site
Pilot Communities Master List

Select a View

- All Items
- Pilots by Status**
- Pilots by Liaison Assigned
- Pilots by Phase

Actions

- Add to My Links
- Alert me
- Export to spreadsheet
- Modify sort and columns

Tracks the status of communities participating in the pilot.

New Item | Filter | Edit in Datasheet

Community Name	Type	Status	Org	Pilot Liaison	Phase of Pilot	Leader	Community Coordinator	Steward
HCI User's Group	COP	Confirmed	Corp	Patti	Phase 3 - New Site	Jill Drury		
Doc Mgmt Pilot	Project	Confirmed	CI&T	Donna	Phase 1 -	Donna		
GSIX	Project	Confirmed	AFC	Pat				
CI&T "portal"	Organization	Confirmed	CI&T	Bet				
Combat Support Community	COP	Confirmed	AFC	Pat				
Info Management TAT	TAT	Confirmed	Corp	Pat				
XBIS	Initiative	Confirmed	CIIS	Pat				
Pilot Community Leaders	Practice	Confirmed	MITRE-Wide	Pat				
	Project	Confirmed	CAASD	Pat				

Track items of interest to this community

Create web input form for item entry with a point and click interface

Multiple "views" of the data – filter, group, or sort by fields

CI&T Document Management Evaluation Site
Pilot Communities Master List: New Item

Save and Close | Attach File | Go Back to List

Community Name *

Status **Potential**
Status of the pilot. Confirmed means that the pilot team has been accepted, they have agreed to the "contract" and are ready to get going or already running. "Early Adopters" have either adopted and built a site themselves, or have agreed to the pilot agreement prior to formal rollout.

Type
Use the community taxonomy to indicate type

Org
The organizational "home" or portal "Area" in which the site will be listed by default.

Leader
Community leader, either project team leader, expert, or driving force in the community

Steward
The person who manages the content on the site, and who is also working to ensure participation, that the community has face-to-face meetings and events when appropriate, ensures that members have the training they need, and so on.

Criteria met * **Co-located**
Unique or special criteria that this community meets.

Users
The number of users anticipated to be participating in this community.

CALs *
The number of CALs (client access licenses) that the community will need. (Not everyone in the community needs access to the portal-level community space, searching, and so on.)

Pilot Liaison
The Doc Mgt Pilot team member who is the point of contact with the leader and coordinator of the community.

Team Site Template



Home Documents and Lists Create Site Settings Help • ↑ Up to Community Share Pilot

Beth's Test Site, Owner: [Pabich, Beth](#) Search this site: To search the MII, go to [Search Central](#)

Home

Documents and Lists

Announcements

Events

Shared Documents

Type	Name	Modified By
Document	Community Pilot Overview	Anklam, Patti
Folder	mitrecollab2_workspaces	Ciancetta, Jesse E.
Document	Sharepoint Pilot Community Share UI Design	Cuomo, Donna L.
Folder	CIT_Portal	Cuomo, Donna L.
Folder	Early Mockups	Ciancetta, Jesse E.
Folder	Information_Architecture	Ciancetta, Jesse E.

- Uses WSS Teamsites
- Multiple templates with different default services for different types of communities (communities of practice, project teams, councils, meetings, etc.)
- Allows users to search only within single Community Team Site
- Could offer content such as:
 - A description of the team and whether it is open to new members
 - Events list with links to individual meeting workspaces
 - Shared Documents with version control and the ability to organize content within folders
 - Members list, etc.
 - Custom lists, task lists, ...

Community Taxonomy

Type of Community	Characteristics
Community of Practice Or Community of Interest	Members of a COP are working at improving their own expertise and working with others to share experiences, get or give advice or mentorship, and contribute to MITRE’s capabilities in a particular domains. (Most user-defined LISTSERVs are COPs; TEMS are events for ongoing or potential COPs).
Project Team	A funded project with a MITRE project number, including MSRs and MOIEs, or a work team for an assigned group project.
Council	Task or advisory-level groups or teams that are chartered at the corporate or center level. Councils are usually cross-organizational, and set up to design and implement change in MITRE.
Program or Initiative	Cross-organizational collection of projects and programs united by a common area of interest, strategic need, or client directive.
Organization	Group or department that maintains a web presence as well as lists of resources, tracks events, and so on.

Pilot Communities



Community Name	Type	Status	Org	Leader	Steward	Users	Prior Content
HCI User's Group	COP	Confirmed	Corp	Jill Drury			
Doc Mgmt Pilot	Project	Confirmed	CI&T	Donna Cuomo			Share Point
CI&T "portal"	Org	Confirmed	CI&T				
Combat Support Community	COP	Confirmed	AFC	Steve Farish	Jayson Lee	100	none
Info Management TAT	TAT	Confirmed	Corp	Victor Perez-Nunez	Victor Perez-Nun	8	
XBIS	Initiative	Confirmed	CIIS	Russ Graves	Ellen Powers	100	Web site
Info Security Guidance	Communi	Confirmed	WC3-led X-	John Anderson	John Anderson	15	
F45	Project	Deciding	CAASD	Ellen Friedman	Patrick Amato wil	20	Word files.
LARS	Project	Early Adopter	CI&T	Mary Lynne Nelson	Mary Lynne Nels	10	New
Application Development Services	Organizat	Early Adopter	CI&T	Andy Berman	Andy Berman	12	New
R107	Organizat	Early Adopter	CI&T	Mark Payne	Mark Payne	25	SCORP
CIO Customer Council	Council	Potential	CI&T	Joel Jacobs			
Arch Council	Council	Potential	Corp	Mike Cenkl	Beth Lavender		Share point
[to be determined]	tbd	Potential	AFC			40	
Ft Huachuca	Project	Potential	WC3	Dick Nixon	Bob Plutchak	31	
EDAC	Program	Potential	WC3	Mike Deems			
Helmsman	COP	Potential	MITRE-Wide	Karen Mack		20	
SNA for HLS	Project	Potential	CIIS	Ray D'Amore	Patti Anklam		none
Decision Support TAT	TAT	Potential	Corp	Emily Beaton	tbd	6	Web TAT
Pilot Community Leaders	Practice	Potential	MITRE-Wide			20	
Cluster Groups - multiple		Potential			Bill Carpenter		Cluster
CIT Thrusts	Strategic	Potential	CI&T	Doug Phair			EnSenyo
Future Vision	Project	Potential	CAASD	Jim McNelis	Jim McNelis	20	SourceForge
CDC	Strategic	Unknown		Fred Brown		0	
Battlefield Situation Awareness		Unknown		Bob Seay	Anne Pearo		EnSenyo - Bedford - Internal
C3I Vision	Strategic	Unknown		Marie Salisbury	Ian Dickens		EnSenyo - Hayse - Internal

End-user Support

- Sharepoint support site
 - <http://communityshare.mitre.org/sites/support/default.aspx>
- In-house training being offered
- Help Desk Support to be provided

The End-user Enthusiasm

- **CAASD Future Vision Team**

- <http://communityshare.mitre.org/sites/caasdfuturevision/default.aspx>

- **R10A Site**

- <http://communityshare.mitre.org/sites/ADS/default.aspx>

- **R10B Site**

- <http://communityshare.mitre.org/sites/R10B/default.aspx>

- **ISIS Planning site**

- <http://communityshare.mitre.org/sites/ISISplanning/default.aspx>

- **Social Networks Site**

- <http://communityshare/sites/SocialNetworks/default.aspx>