

Perceptive Assistive Agents in Team Spaces

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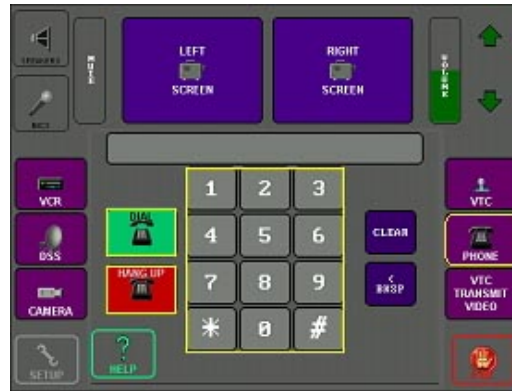
MITRE Sponsored Research

 MITRE
Technology
Program

Problem

- **“System complexity may be reversing the information revolution” (Ron Brachman, Zach Lemnios, DARPA IPTO)**
 - **Greater demands on the user**
 - **Users must adapt to system interfaces**
 - **Systems more rigid and fragile**
 - **Productivity and effectiveness are not keeping up!**

Background



- 8 screens
- 174 buttons
- ~30 devices / room
- ~5000 users
- 75 VTC / team rooms
- 60-70% capacity

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conferencing services

While researchers and engineers are creating new devices and making advances in HCI, most users can't keep pace and their lives aren't really getting easier



Objective

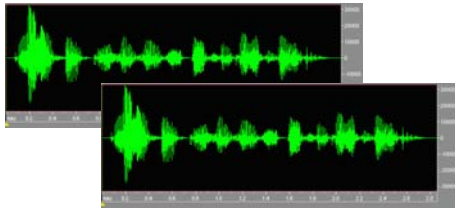
- **Leverage perceptual information available from the physical environment to enhance the effectiveness of assistive agents in team spaces**
- **Provide an experimental foundation for which to evaluate sophisticated HCI concepts in the C2 Vision of the Future – specifically, to assess the potential benefits of perceptive assistive agents**

Activities

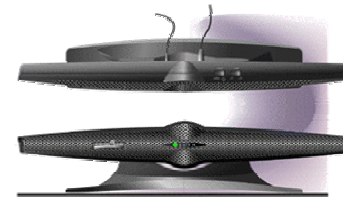
- **Biometrics**
 - **Authentication & Identification**
 - **Extend ETR conference room services with automated human recognition and occupancy awareness**
 - **Initial tracking services, occupancy state management (Environmental model)**
- **Geolocation**
 - **Installation of COTS sensors to locate/track people and things (Ubisense Ultra-wideband)**
- **Human-Computer Interaction**
 - **Dialogue-driven *fleximodal* interaction**

Highlight

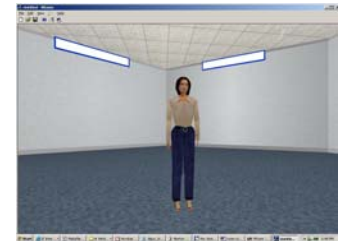
Speech



A/V Infrastructure



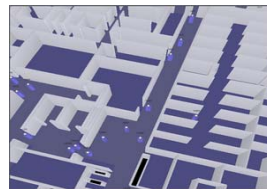
User Interfaces



Dialogue



Wireless and
Geolocation Tracking



Biometrics



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Demonstration

**Dialogue-Manager Guided
Conversational Interface**

**Fleximodal (speech/GUI) Control
of Team Room and VTC**

**Embodied Perceptive
Agent in a Team Space**

**Enhanced Team
Room Services**

**Wireless Tracking of
Participant Location**

**Face-Recognition-
Based Registration of
Participants**

Impacts

- **2-Gen perceptive assistive agents, developed and tested to operate in both stable workspaces and less stable, distributed command post environments**
- **Tangible, demonstrable artifacts to support the FFRDC's C2 vision**
 - **Range of military and intelligence sponsors striving toward next generation interfaces and workspace environments**
- **Insights and technology transfer**
 - **For commercial vendors of HCI, collaboration, and workspace equipment**
 - **To support Section 508 of the Rehabilitation Act (universal access; vision, speech, hearing, mobility, etc.)**
 - **For ISIS in procuring and maintaining MITRE's workspaces**

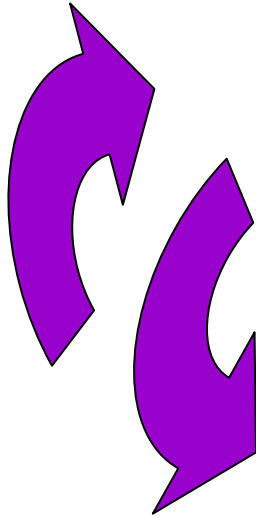
Future Plans

Real World (ground truth)

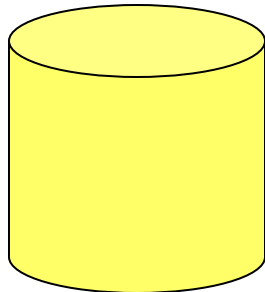


Info. Resources
Networks
Sensors
Devices
People
Facility

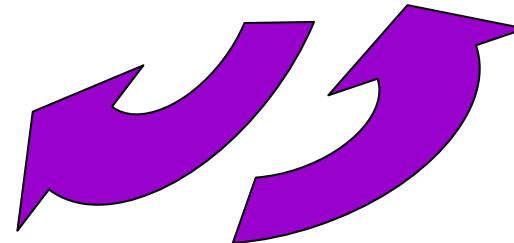
Emma



Environment Model
(partial reconstruction
of the real world)



Who?
What?
Where?
When?



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