# SHAPING A FEDERAL ENTERPRISE THAT WORKS FOR ALL OF US

**The Center for Enterprise Modernization (CEM) works across government to transform how federal agencies serve the American public. We are improving processes and technology to enhance enterprise systems and services that millions rely on every day.**

Partnering with our sponsors, the Department of Treasury and the Internal Revenue Service (IRS), and co-sponsors, the Department of Veterans Affairs (VA) and Social Security Administration, CEM takes a whole-of-government approach. We work from a unique vantage point that provides visibility across the complex matrix of federal services. Together, we identify the toughest problems and the most promising solutions.

Our analysis and recommendations accelerate modernization, improve performance, and address changing environments and citizen needs. Often, they save money, too. We serve as an integrator, connecting government, academia, and industry without commercial conflicts of interest. CEM applies our deep technical and institutional knowledge to achieve mission success.

> " Government agencies don't work in silos. Neither do we. We connect organizations, systems, and data so federal agencies can better serve citizens and the public good. "

Beth Meinert, Vice President, Center for Government Effectiveness and Modernization

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Many government agencies provide customer-facing services, delivering a quality customer experience like a business. But no business endures without continually improving and recreating itself. Government is no different. Technology matures, services evolve, and people's expectations about the services they receive change.

Here are some examples of how CEM enables government processes and systems to evolve as new challenges arise.

## Transforming Financial and Economic Systems

MITRE provides decision support tools and actionable recommendations for strengthening the economy—leading to more and better jobs and better buying power for the family dollar. Improving government efficiency and effectiveness, we enable faster, more secure payments from and to every American. We provide trusted data for policy makers, businesses, and citizens, and expand our nation's edge in innovation, trade, and the commercial use of space. CEM also advances the federal financial and economic regulatory and intelligence ecosystem. We are helping to transform fiscal policy and financial management by collecting, analyzing, and increasing accessibility to data that impacts American trade and commerce. We're working to protect privacy, reduce identity theft and improper payments, and protect systems and taxpayer information against cyber threats.

## Veterans Affairs and Military Health System

MITRE has a long-standing partnership with the VA and Military Health System. Their highest priority challenges require clinical and health subject matter experts, systems thinkers, and acquisition and contracting expertise. CEM works with the VA and military on suicide prevention, health equality, and claims management processes, deploying and integrating a centralized electronic health records system, and ensuring service members and veterans receive their full benefits.

## Modernizing the Federal Enterprise

From providing Social Security disability benefits to supervising individuals on probation, the federal government's missions are diverse and complex. That complexity demands interdisciplinary solutions that integrate a deep understanding of both public administration and advanced technology. CEM augments our expertise in systems engineering, financial management, legal, policy, and organizational management with public sector partners to solve persistent challenges to running the government. We've made food-related inspections more effective, standardized approaches to manage federal grants, real property, and agency finances, and we've helped integrate technology into the court system. Harnessing the power of a data-driven, evidence-based approach, we optimize how the public sector can use our finite resources to best serve the American public.

# CEM Touches Millions Through U.S. Civil Agencies

DEPARTMENT OF **AGRICULTURE**
**VETERANS** U.S.
**AFFAIRS** **CENSUS**
SOCIAL SECURITY **BUREAU** SMALL BUSINESS ADMINISTRATION
ADMINISTRATION
DEPARTMENT OF **LABOR**
**INTERNAL REVENUE SERVICE**
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*MITRE's mission-driven teams are dedicated to solving problems for a safer world. Through our public-private partnerships and federally funded R&D centers, we work across government and in partnership with industry to tackle challenges to the safety, stability, and well-being of our nation.*

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