Management and Governance of MITRE's IT/KM Services

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7,000+ employees worldwide, 70+ sites





IT/KM Management Model

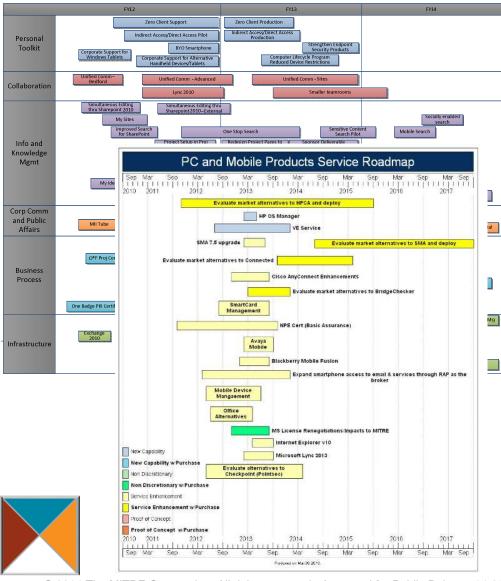






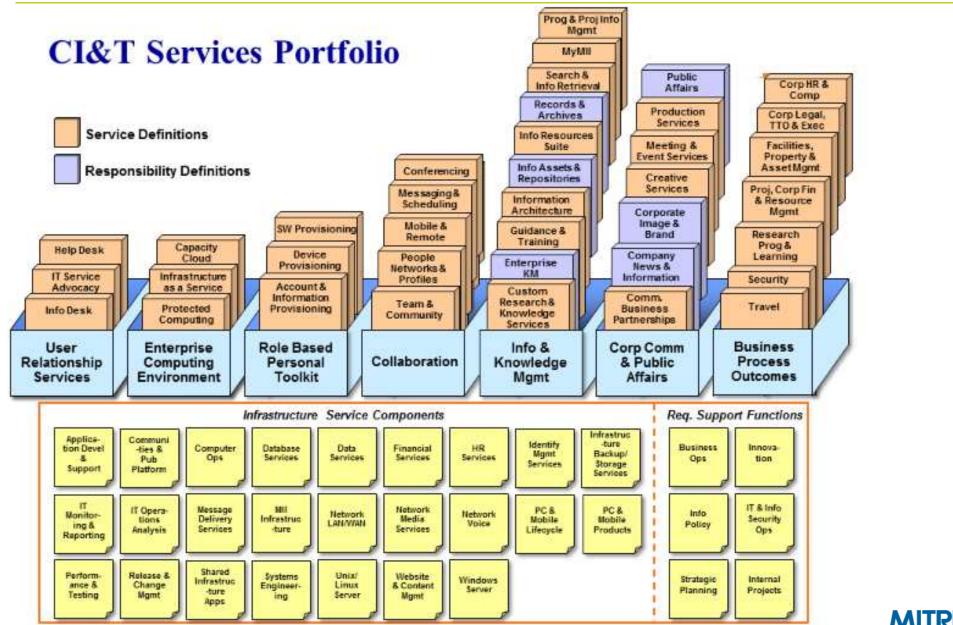
Yearly Strategic Planning Process





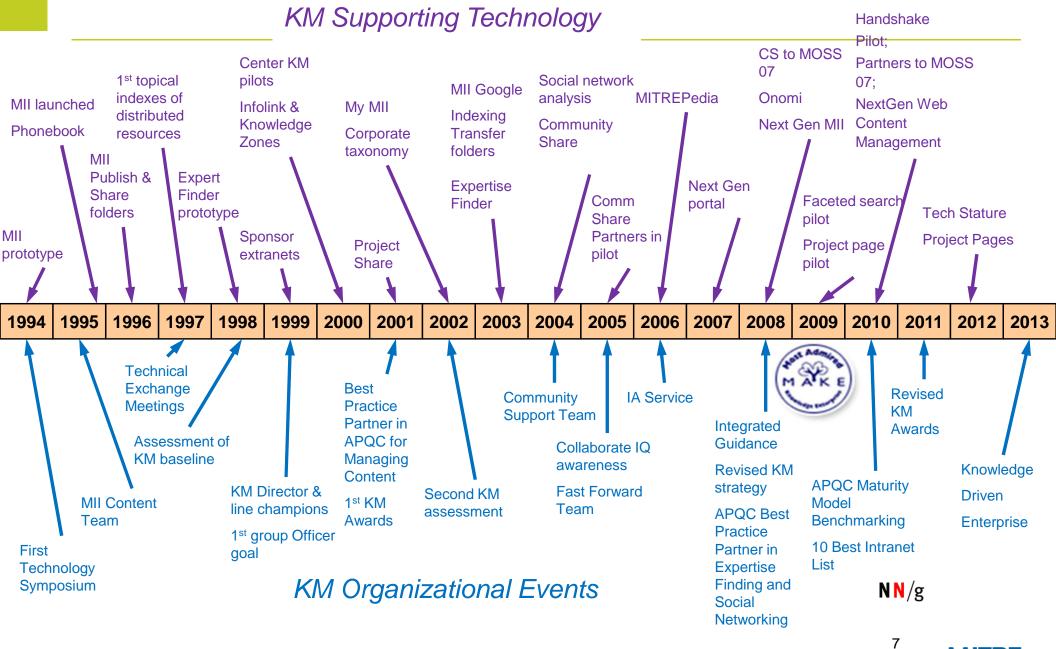
- Near and long-term investment plans
- Rolling, executable roadmaps
- Service cost management
- Multi-year financial/resource planning
- Technical, financial, and resource interdependencies

CI&T Services Portfolio Framework





KM History at MITRE



Define your KM Strategy: The Knowledge-Driven Enterprise (KDE)

